

Programme

How to get grip on Software Product Quality?

Monday 11th May 2009, NEN in Delft

14.00 – 14.30 Reception, coffee and thee

14.30 - 14.35 Welcome

Jelte Dijkstra
NEN

14.35 – 15.00 Software Total Cost of Ownership

Arie van Deursen
Technische Universiteit Delft

15.00 – 15.30 Measuring Software Product Quality

Joost Visser
SIG

15.30 – 16.00 Quality in Practice

Niek van der Corput
vts Politie Nederland

16.00 – 16.30 Network pause, atrium

16.30 – 17.00 Quality at KLM

Gerard van der Velde/Erik Janssen
KLM

17.00 – 17.30 Normalization and certification

Gertjan van de Akker
NEN

17.30 – 18.00 Software Quality in IT Contracts

Robert Boekhorst
Baker & McKenzie

18.00 – 20.00 Networking buffet

20.00 Closing

All presentations and discussions are in English
Normcommission 381007 'Software and systems engineering'